



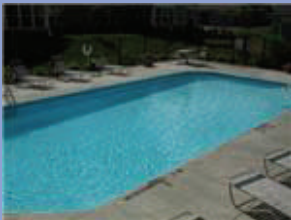
SANDY'S POOL SERVICE, LLC

Property News & Updates

APRIL — MAY

DID YOU KNOW???

- Pool Opening has several steps?
- Most services / products can be requested through our new website.
- Residents need to test the water in addition to SPS.



Opening Your Pool... FAQ

Why are you out to open our pool so early?

It can take up to two weeks to get your pool up and running. There are several important steps that must occur to be sure that your pool is clean and your water quality is acceptable each Spring.

Why do you have to drain and refill the swimming pool each Spring? Can't the water just be shocked and cleaned?

Many homeowners use the shock and clean method each Spring. However, when you operate a "public" pool, it is held to different standards. In order to best meet these standards, it is important that you start with a pool full of clean, fresh water.

If SPS is hired to maintain our pool, why are we (residents) required to test the water?

The Ohio Administrative Code requires that the pool chemistry be tested every four (4) hours during pool hours. SPS is responsible for one of these testings during our five weekly visits. This, however, means that it is up to the residents to schedule the remainder of the tests. Most properties that have been complying with this code for years schedules a small group of either board members or willing residents in advance to test throughout the season. SPS does sell Ohio Department of Health approved reagents for water testing and can provide training to residents (see page 2 for details).

We need new depth markers or signs. Do you automatically fix these with the opening of the pool?

In the case of damaged or missing signs, SPS will automatically replace those with the opening. SPS may recommend that other services be completed (such as depth markers replaced.) However, these must have approval prior to completion due to the cost involved. These services can also be requested through our website by your property manager or an authorized resident.

**Request an Open Date or Other Services at
www.sandyspoolservice.com**

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The addition of our new and improved website will provide another avenue to get in touch with us quickly and easily this summer. Not only will you be able to read about our staff and services, but can easily request information, bids and services with the touch of a button. Property Managers and Authorized Residents will be able to:

- Request and Open / Close Date
- Request Quotes / Bids
- Request Property Needs
 - Sign Replacement
 - Small Equipment Replacement
 - Pool Light Replacement
- Request Water Testing Training
- Order Replacement Reagents
- Read about Full Time and Seasonal SPS Staff



Resident Water Testing

Did You Know?

- A property with an Automatic Chemical Controller needs to be tested by residents / property staff once on Wednesdays and Sundays (the days that SPS is not on-site).
- A property without an Automatic Chemical Controller needs to create a schedule of residents / property staff to be sure that the water is tested every 4 hours during the pool's hours of operation (SPS will complete one of these testings on days of service).
- SPS offers FREE water testing training to residents at their property (call or email kristy@sandyspoolservice.com to schedule a training).
- SPS can provide properties with the appropriate testing materials (Ohio Department of Health approved).



If you have any questions regarding anything you read in this newsletter, please contact Kristy at 866-267-7560 or kristy@sandyspoolservice.com